



WGPP REV.2.8. 2016

Warranty Period

Mixer Products (Domestic Use) 10 Year ** 10 Year Ceramic Disc cartridge replacement (Replacement Parts Only)
** denote. 1st year warranty period includes both parts and labor to rectify product defect.
(Validity 12 months from purchased date)

Standard Tapware (**Lever & Cross Handle**) 12 month Parts and Labor Warranty

Shower Products (**Excludes Arms**) 12 month Parts and Labor Warranty

Bathroom Accessories 12 month full replacement warranty

Performance Guidelines

Pressure Rating Minimum 150KPa – Maximum 500KPa (WELS)
Temperature Rating Minimum 1C Maximum 60C

Cleaning Guidelines

- Please do not use abrasive cleaners/solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid. The use of these products will cause major damage to the products external finishes
- The manufacturer recommends to clean the product by wiping all surfaces with a damp cloth (water only) and dry with a soft micro fiber cloth
- The manufacturer recommends that no residue from cleaning products and/or personal hygiene products, such as soap and hand soap, is to be left on the surface of the product. The immediate removal of all residue is recommended, followed by carrying out the cleaning instructions highlighted in the *Cleaning Guidelines* section of the Product Warranty

Warranty Guidelines

Product warranty will be void by the following

- If the product is not installed by a licensed plumber.
- Improper or unsuitable use
- If the product proof of purchase cannot be produced and or is invalid.
- If the product (*Showers*) is installed where water pressure exceed the maximum 500kPa [As per AS/NZS3500.1-2003 clause 3.3.4]
- If isolation valves are not fitted to the product during the initial installation
- Damages to the finishes which occur during and or after the installation of the product.
- Repairs and/or servicing which has been undertaken without the documented approval by ABD.
- Repairs which have been carried out using non-standard replacement parts.
- Failure to follow manufacturer's cleaning guidelines.
- The use of solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid.
- All products external finishes, chrome finished products, other external finishes including powder coated and PVD coatings will not be warranted for external damages occurring in commercial use installations. Please contact *customer service department* prior to installation in commercial applications for approval. Non approved installations may void product manufacturers warranty

Warranty Overview

The product's warranty period commences from the date of purchase, any warranty claim or lodgment must have the product's proof of purchase attached. Along with the proof of purchase, please keep all records of the installation, as the warranty will be deemed void if the product (with installation regulations) is not installed by a licensed plumber. Please insure that your Plumber is licensed.

ASB will not be liable for any financial claims of labor relating to any repairs, cost of replacement parts and any other miscellaneous charges which are related to any alleged faulty product. All repair works must be authorized and approved by the service department of ASB. For any claims please contact the service department on +61894556511 or email sales@ausboard.com.au

Commercial applications and installations will be covered by a standard 1 year parts and labor warranty period, unless a pre-negotiated warranty period has authorized by the manufacturer.

Exclusions

To the fullest extent permitted by law, ASB excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage

Warranty conditions may alter, please refer to the product's website or contact a distributor if you seek further clarification.

Warranties against defects

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.